

PPG Meeting 7th September 2021
Via Zoom

Present: Dr Chaitra Hodegere, Doreen, Rex, Terrence, Laurie

Apologies: Nazia, Mary, Rose & Jim

- CQC
JRB have received notification from the CQC that they will be coming to inspect on the 23rd September. They were going to inspect only 3 domains but Dr Hodegere has requested a full inspection, if all goes well we will not have another inspection for 5 years. CQC will be logging onto the practice system on the 23rd and they will be doing online interviews and if they want to speak to PPG members then can do so via Zoom. A lot of things have been updated online and they have been happy with changes. Been preparing for a couple of years. The on-site visit will take place on the 28th Sept to do a visual inspection of the premises. They may request to see you in person on this day, we will confirm as soon as CQC confirm the arrangement for the day.
- Link for NHS Choices for people to complete. Please complete and pass to any other patients **ACTION PPG MEMBERS**
- Suggestion perhaps PPG could perhaps do a document about the surgery to present to CQC. Anyone with ideas send to Doreen and she will type it out.
- No staff changes other than that Nazia is going on maternity leave. We have been trying to get maternity cover by advertising everywhere but no successful candidate yet.
- There is a national shortage of blood tubes so no non urgent/routine bloods are being done.
- Flu jabs, there is a national delivery delay for these, we had clinics booked for end of September and beginning of October but not sure whether they will go ahead. We have been notified the delay could be between 7-14 days but no confirmed date of delivery as yet. Message will be sent to patients booked in not to attend end of Sept if we have no confirmation of delivery nearer the date.
- Covid Boosters still not decided yet. There will be 1 vaccination centre and GP's to do the rest. Will need to buy fridges and other equipment.
- Reception doors still not opening as increase of more face to face appointments so do not want crowded waiting rooms. Request people to arrive on time rather than early.
- We are having the following services in house:
 - Physiotherapist
 - Pharmacist
 - Asthma nurse
 - Diabetic specialist nurse
- Building...Had to change a few things for planning permission. Need some funding.
- Recruiting new PPG members.....Put a message together to be sent out to patients. No more than 300 characters.

Next meeting...December – date to be confirmed